



## N O R T H L A N D C O N N E C T B R O A D B A N D

### **Bandwidth Capping is Highly Necessary**

**H**ave you ever wondered if your Internet Service Provider (ISP) has a personal vendetta against You Tube? Internet radio? File sharing? We don't. We just know that if you do these things for hours at a time, you'll take more than your share of bandwidth capacity, and everyone else's Internet connections will be slower as a result. Therefore, to make sure that all subscribers have the same opportunity for a good online experience, we monitor and control bandwidth use. Monitoring bandwidth also alerts us to network security breaches.

But what is bandwidth? Although bandwidth can mean a number of things, we use it to describe that amount of data that can be transferred to or from a Web site or server. It's measured in megabits per second (Mbps).

Tips for reducing bandwidth:

- Don't leave your Web browser open on a page with automatically refreshing content.
- If you use Morpheus, Grokster or another file-sharing application, make sure it's not running each time you turn on your computer.
- If you use Real Player to play CDs on your computer, turn off the online function.

To monitor your bandwidth usage, log into your Subscriber Portal, log on using your current username and password at <http://northlc.ruralportal.net> or <http://fmwildblue.ruralportal.net>, whichever is appropriate for your ISP. Go to the Summary tab and you will see a graph that will show you your last 30 day rolling usage. More detailed information can be found on the [northlc.com](http://northlc.com) website under my account/user guides, choose Subscriber Portal User Guide. This guide will help you not only monitor your web use, but will also walk you through strengthening your password, spam defense, choose who can/cannot email you, build you own website and how to add additional users.

# Refer a Friend-get \$50!



Refer a friend and they'll get a deal on installation. You'll earn \$50!

We'll reward you and the person that activates a WildBlue system and gives us a referral card with your name on it!



**WILDBLUE**  
REACHES YOU

Now available! \$99 standard installation for new customers.

To us, nothing is more rewarding than providing friends and neighbors in our community with such an exciting product like WildBlue Satellite Speed Internet.

If you agree, and want your friends and neighbors to experience the exciting world of WildBlue, we'll reward you

and the person that activates a WildBlue system and gives us a referral card with your name on it.

Just write your name, as it appears on your account, on the referral cards below and hand them out. It's that simple!

For each new successful WildBlue activation, you will receive a \$50 credit on your bill! Your friend will receive

a \$50 credit on their bill as well.

To ensure proper credit to your account, mail a completed form for each referral to:

Northland Connect Broadband  
East Central Energy  
Attn: Elaine Armstrong  
PO Box 39  
Braham, MN 55006



<p><b>REFERRAL INFORMATION:</b></p> <p>_____</p> <p>Name</p> <p>_____</p> <p>Address</p> <p>_____</p> <p>City, State, Zip</p> <p>_____</p> <p>Email</p> <p>_____</p> <p>Phone</p> <p>_____</p>	<p><b>REFERRAL INFORMATION:</b></p> <p>_____</p> <p>Name</p> <p>_____</p> <p>Address</p> <p>_____</p> <p>City, State, Zip</p> <p>_____</p> <p>Email</p> <p>_____</p> <p>Phone</p> <p>_____</p>
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**HERE'S THE SMALL PRINT:**

**Qualifying Referrals**

The qualifying incentive will be determined at the sole discretion of Northland Connect in accordance with the following criteria:  
The name of the referral must match the WildBlue customer account name Northland Connect has on record;  
A successful Northland Connect WildBlue activation contract must be made with referee who submits a referral;  
Northland Connect has not already received a referral from another customer for the same referee;  
The referral must be a new Northland Connect customer;  
The referring WildBlue customer is in good standing with Northland Connect;  
All disputes and conflicts will be handled at the sole discretion of Northland Connect.

**Eligibility**

The program is open to all current WildBlue customers who are legal residents of the Northland Connect service area.

**Participation**

Northland Connect is not responsible for referrals forms that are illegible, lost, misdirected, improperly recorded, or not received for any other reason.

Northland Connect reserves the right to modify these rules and the referrals incentive at any time. All federal, state, provincial and local laws apply.

This referral program may be terminated by Northland Connect at any time without prior notice.